



JVC SERVICE & ENGINEERING COMPANY OF AMERICA

Maintenance Agreements Ensure Continued Superb Image Quality

Just like your automobile, your projector should be cared for regularly in order to ensure quality performance and long life. JVC will work with you to protect your equipment and that's why we can offer scheduled maintenance agreements. Each one can be tailored to meet your specific application's needs. Is your projector being used just a few hours a week? A technician can visit every six months for cleaning and inspection. Are you running a simulator or NOC that's being used 10 hours a day? Schedule for a service appointment more often to change lamps and adjust the projector to give you superior image reproduction. And because the work is done on-site, it reduces your equipment downtime.

Regular Preventive Maintenance Visits include the following services:

1. Clean lens and optics as needed
2. Check and adjust focus, convergence, and shading
3. Align projector for customer source inputs currently available
4. Replace lamp and other consumable components as requested or required and adjust system (lamp and components cost excluded)
5. Consult with site contact regarding system status and identify any service actions needed.
6. Provide disc back-up of system and update as necessary

All this is provided by JVC service technicians, you know the job will be done right. In addition you also get discounts on parts, assemblies and sub-assemblies. For a typical high-end installation, that can add up to huge savings over time. Also included in this agreement is emergency telephone support and basic troubleshooting assistance when needed.

For more information about obtaining a JVC Maintenance Agreement for your equipment, just call 1-800-392-9666 ext. 5302. One of our support people will be glad to speak with you to discuss your needs. With just a few simple questions we can put together a maintenance agreement that will help keep your projectors look there best. You can be assured that JVC will be at your door ready to protect your company's investment.

OTHER IMPORTANT INFORMATION

Enduser Parts Orders: 800-252-5722

or visit www.jvc.com

for online parts ordering

E-Z Link Program Administrator: 800-233-1060

Professional Support Hotline: 800-582-5825