

September 14, 2001

Dear Valued Customer:

Subject: **Analog ILA* Customer Service and Product Support – Final Release**

As we, JVC Digital IMAGE Technology Center (JDT), informed you by the letter dated July 24, 2001, ILA Center, Projection & System Network Business Unit will take over the JDT service operations for your territory effective October 1, 2001.

Please continue to send payment for JDT issued invoices directly to JDT.

We are pleased to announce contact information at ILAP for service operations for analog ILA projector's.

CONTACTS:

	<u>Service Parts</u>	<u>Technical Support</u>
Contact :	Mr. Hiroshi Tsunoe	Mr. Tatsuo Fujinaga
TEL:	Please contact via e-mail	(+81) 45-441-7314
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E-Mail:	tsunoe@ym.jvc-victor.co.jp	To be determined
Address:	c/o Victor Company of Japan ILA Center, Projection & System Network Business Unit 1644 Shimo-Tsuruma Yamato-Shi, Kanagawa-Ken 242-8514, Japan	3-12 Moriya-cyo, Kanagawa-ku, Yokohama-shi, Kanagawa-ken 221-8528, Japan

Your continued support to analog ILA technology and digital ILA technology will be highly appreciated.

Sincerely yours,

H. Chihara
General Manager
JVC Digital IMAGE Technology Center

* NOTE: Analog ILA Projectors are the ILA-12K/M300/M200/M100 series projectors, also known as a:ILA projectors or amorphous ILA projectors.