

DVDO Error Codes and What They Mean

Error Codes	What that code means	Possible Fix	Notes	Key For Fix Codes	
1	Pertains to the SRAM	1,2,3		1=	Hard Reset
2	Pertains the EEPROM	2,3		2=	Software Update/Reload
3	Pertains to the FPGA	2,3		3=	Send in for Service
4	Problem erasing device 1	3		Note - Always try the fixes in order (try 1, then 2, then 3)	
5	Problem erasing device 2	3			
6	Problem writing to device 1	3			
7	Problem writing to device 2	3			
8	Problem with the ADC	3			
9	(Only for HD+) HDCP DVI Chip	1,3			
10	Problem with 504 deinterlacing	2,3			
11	(only for VP30/20) HDMI HDCP output	1,2,3	Also might be bad HDMI cable		
12	HDMI inputs 1&2 chip	1,3	HDMI jacks might be unsoldered		
13	HDMI inputs 3&4 chip	1,3	HDMI jacks might be unsoldered		
14	Problem with SDI kit	2,3			
15	ADC for Component and BNC inputs	1,3	Also check power and cables		
16	HDMI input 1 decoder (reader)	1,3			
17	HDMI input 2 decoder (reader)	1,3			
18	HDMI input 3 decoder (reader)	1,3			
19	HDMI input 4 decoder (reader)	1,3			
20	Board controller	1,2,3	Also caused by bad HDMI cable or spllitter		
21	Scaler Chip	1,2,3			
22	Router Chip	1,2,3			
24	ABT 102 card	2	Casued by wrong software version loaded		